DATASHEET

Deployment and Integration Services

SECURITY REIMAGINED

DEPLOYMENT CONSIDERATIONS

- **Integration of Products Across Security Infrastructure** to optimize workflow through automation, improving efficiency, efficacy, and response time.
- **Customization and Tuning** of indicators, alerts, and scripts relevant to your industry or organizational practices.
- **Backup, Recovery and System Health Monitoring** for risk mitigation and disaster readiness
- **Skills Development and Best Practices** for multi-level reporting, triage, live analysis, and containment

FireEye offers comprehensive platform deployment and custom integration services to ensure proper configuration, streamline workflow between systems, and address user knowledge gaps. The result is greater efficiency and faster incident response to better protect your organization.

Overview

Organizations continue to increase spending on security products, but the number of incidents continues to climb. While it's true that advanced attacker tactics can be highly sophisticated, compromises also happen when security products are not properly configured or integrated and IT security teams are not adequately trained.

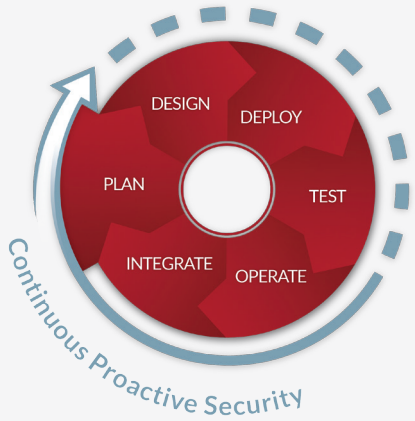
In the rush to get new security technology operational, deployment optimization strategies are often overlooked, resulting in an overload of alerts, inability to prioritize critical events, high manual error rates, and slow response times.

FireEye is here to help, with a professional team of consultants trained to implement and validate your FireEye technology investments and integrate FireEye solutions into your broader security infrastructure. The result: peace of mind, less risk, and continuous improvement through skills development.

"50% of companies do not deploy or use FireEye technologies correctly when self-deployed."

- More than 40 deployment and integration consultants
- Dedicated team of developers
- Security clearances
- Certifications in multiple disciplines
- Hundreds of deployments
- Broad industry and government experience
- Long-standing client services relationships
- Priority escalation to FireEye Incident Response, Forensic Labs, and Engineering teams
- Worldwide Presence including Ottawa, London, Dublin, Dubai, Singapore, Mumbai, New Delhi, Sydney, Mexico and growing

Development and Integration



Service Offerings

The FireEye deployment and integration services team provides comprehensive service offerings for both Endpoint and Network solutions. We also provide specialized integration services to automate workflow between FireEye and other security products, such as anti-virus VirusTotal, OSInt, SIEM, and GRC solutions.

Endpoint Platforms	Network Platforms	Integration Services
Basic Deployment Activities • Foundation implementation and configuration • Basic architectural review and design • Agent roll-out, testing, and verification • MIR sweep tuning • Knowledge transfer and documentation: sweeps, triage, and live response	**Basic Deployment Activities** • Foundation architectural review and design • Appliance configuration and detection testing • System updates • Enterprise authentication authorization and acct • Knowledge transfer and documentation: alert notification and reporting	**FireEye's Proprietary Integration and Automation Solution (IX)** • Pre-packaged and custom integration of FireEye NX, EX, AX, FX, CM alert data • Automated query to VirusTotal • Automated submission to AV-vendor • Dashboard across integrated solution
Advanced Deployment Services • Script and Job backup and restore • Custom IOC creation and automation • Custom MIR scripts • System health monitoring • Redline analysis • Stacker analysis: using MIR to hunt • Custom sweeps and tuning	**Advanced Deployment Services** • Database backup and restore • System health monitoring • Configurable integrations (Bluecoat, SIEM, syslog) • Advanced architectural scenarios, and lab testing, such as high availability	**IX Modular Add-Ins** • Customized dashboards with regional displays, in-depth metrics, and process automation metrics • Forensic images auto mount and scan with FX • Integration via API to 3rd party intelligence sources • XML and CSV integration with GRC software • Query-based integration with asset mangement repositories • Log server integration • Automatic hash posting to email gateway to block emails • Proxy block integration
Best Practice Services • Workshops on in-depth product capabilities • Knowledge transfer and documentation of procedures for containment, basic memory acquisition and analysis, sweeping guidelines	**Best Practice Services** • Workshops on in-depth product capabilities • Knowledge transfer and documentation of procedures for malware detection, analysis, response	

FireEye, Inc. | 1440 McCarthy Blvd. Milpitas, CA 95035 | 408.321.6300 | 877.FIREEYE (347.3393) | info@fireeye.com | **www.fireeye.com**

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